



# How do I file my New York DBL or PFL claim over the phone?

Our Employee Benefits are built to work your way – with the option to choose how you submit your claim.



Call our disability team at (866) 274-9887 and select:

- The prompt for employees
- Then, the prompt for disability claims

Our team is here to answer any questions and requests from 8 a.m.-6:30 p.m. ET Monday through Thursday, and from 8 a.m.-5:30 p.m. on Fridays.

If you are out unexpectedly, please call to speak with one of our dedicated representatives as soon as possible. If you have a planned disability absence or family leave scheduled, you may call us up to 30 days in advance.

We're committed to ensuring you're speaking with someone who can support you throughout the process.

**We're a team who supports you – no matter how your needs change.**



Make sure you have all your information handy:

Personal information:

Employer name:

Group policy number (if available):

Last day of work:

Manager and/or Human Resources contact name and phone number:

Reason for leave:

Medical providers' information (names, addresses, phone numbers):



Next, our team will work with you to make the process easier:

As your information is reviewed, we'll proactively keep you informed about where we are in the process. We'll also be in contact with your employer and your medical providers.



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Please select the prompt for employees then the prompt for disability claims.

Group Policy #



## Suite of Insurance Products



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To learn more, visit [equitable.com/employeebenefits](https://equitable.com/employeebenefits).

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